



# Recruitment Pack

Believe it's possible • Strengthen others • Be true



# Hello and Welcome!

Thank you for your interest in joining the Action Together family and considering being an integral part of our organisation and helping us to reach our goals for stronger communities in Oldham, Rochdale and Tameside.

We'd like to share with you some of our passion for what we do. To give you a better understanding of who we are and what we aim to achieve, we have put this pack together with the hope of inspiring you to join us.



## A message from our CEO

At Action Together we believe that there are many amazing people and organisations out there who want to make good things happen and put a stop to things that shouldn't be. We see the incredible things we can achieve when we all work together and want to do all we can to strengthen and grow this in Oldham, Rochdale and Tameside. The Action Together team is full to the brim of passionate, action focussed people who want to make a difference. If you share our values and want to join a vibrant, and hard-working bunch then we hope you will join us!



**Liz Windsor-Welsh**





# So, who are we and what do we do?

Action Together is a membership organisation and there are currently 3,000 members across Oldham, Rochdale and Tameside. These, in turn, represent and support many diverse local needs and interests.

We are a charity whose purpose is promoting social benefit for the people who live in the communities we serve. We provide lots of different practical help to support local member groups and organisations.

## **Our work is divided into core functions:**

### **Leadership and Advocacy**

**We lead and advocate for the Voluntary, Community, Faith and Social Enterprise sector in our communities to be heard**

We empower people from diverse organisations and marginalised groups to be leaders and advocate for the communities or issues that are important to them.

We represent the sector in strategic spaces and advocate for more investment, sharing of power and decision-making involving the sector.

We ensure that community insight and community voice informs local decisions and influences key decision-makers and funders.

### **Volunteering**

**We support people and groups to make more of a difference, and give their time to the things that matter most to them**

We believe that volunteering is at the heart of creating, supporting and maintaining stronger communities.

We develop and champion volunteering to empower more local people to share their skills, capacity and common purpose. Our volunteers are supported and recognised for their valuable contribution to local social infrastructure.

### **Investment**

We secure investment that supports local action, removes barriers and helps to get funding to where it's needed most

Our funding approach works on two levels: our efforts to ensure that investment is secured for the sector and reaches the community organisations and projects that need it, and our holistic investment in the strength and sustainability of our communities through capacity building.

### **Capacity Building**

We support groups and organisations to develop, grow and make a bigger impact in their communities

We work in neighbourhoods to build deep relationships with local groups and strengthen what they do.

We provide advice, practical training and development support to community organisations of all sizes, enabling them to become resilient, successful and sustainable.

### **Partnerships and Collaboration**

We facilitate local action groups and networks to create a valuable and effective space for collaborative working and joint action

We bring together diverse perspectives to address the impacts and root causes of poverty and inequalities in our local communities.

We work in partnership with community groups, the public sector and other local organisations to influence system change and deliver social justice.



# Our values

Action Together's values underpin all of our work: including its strategy, operational plan, workforce development and recruitment. Our values should resonate with the perception and reality of working with, and for, us as an organisation and, crucially, in our Trustees' role in the governance of the company.

Our values are to:



**Believe it's possible** – vision and ideas matter. We have confidence in the power of people and communities and strive to release their potential to create the widest possible benefits whilst promoting social justice

**Strengthen others** – we work in ways that strengthen people, places and partnerships. We achieve this by working collaboratively, sharing skills and developing relationships between people, groups and agencies

**Be true** – we are brave enough to share constructive insight in order to make progress. Our unique insight comes from our connections with, and amplification of, the diverse range of voices of people and groups that we work with

# Our strategy to 2028

We launched our new five-year strategy in December 2022, to take us from 2023 -2028.

The strategy covers all of our core work in Oldham, Rochdale and Tameside, with these shared strategic priorities:

1. Strengthen social infrastructure for connected communities
2. Advance our approach to social change
3. Grow and transform as a local funder

Please [click here](#) to find out more.



# Benefits of working with us!

As a member of the Action Together team you will benefit from:

- Flexible working opportunities
- Membership of SimplyHealth which pays a contribution towards the costs of visiting the dentist, opticians, and physiotherapy as well as access to counselling services
- Ongoing professional development
- Cycle and tech loan schemes
- 26 days holiday per year (increasing with length of service up to 30 days per year) plus bank holidays
- Pension scheme - with 6% employer contribution

## Staff Testimonials



“I love the team spirit, how anyone will give up their time to help you when you need it. I have never known an employer to show as much commitment to its employees as Action Together does, my team feels more like family.”



“When I saw the opportunity that would allow me to be part of a team that makes a difference to community health and wellbeing in my borough, I couldn't turn it down.”



“What I like about working with Action Together is the friendly team, no day is the same and most importantly being able to support, advise, signpost individuals, groups or organisations to develop and achieve their goals.”



“I'm proud to be part of an organisation that, listens to its community and works together with its residents and key stakeholders to help create an environment that will allow people to live happier, healthier, and better-connected lives.”



“I feel that my skills and experiences are valued, and I am encouraged and empowered share my ideas and to try new things. It is great to be able to get involved with new projects that have a direct and positive impact upon the local community.”

# Job Description

## Refugee Welcome Programme Administrator

<p><b>Salary:</b> £28,598 - £31,537 pro rata per annum (Actual £14,299 - £15,768)</p> <p><b>NJC:</b> Grade 5 SP 12 to 18</p>	<p><b>Line Manager:</b> Programme Manager</p>
<p><b>Hours:</b> 18 per week</p>	<p><b>Period of contract:</b> Fixed term – March 2027 (18 months)</p>
<p><b>Location:</b> Tameside locality, hybrid working</p>	<p><b>Main stakeholders:</b> Action Together Staff, Voluntary Community Faith and Social Enterprise (VCFSE) organisations, Tameside Employment and Skills Team, GMCA Refugee and Migrant work and skills team</p>

### Purpose of the post:

This role will support our strategic ambition to advance our approach to social change.

You will provide administrative support to Refugee Welcome Programme (RWP), including Tameside's Refugee and Asylum Seeker Network. The Refugee Welcome Programme is Greater Manchester's partnership approach to supporting people seeking asylum and refugees to learn, settle and thrive in our communities.

You will work directly with our Programme Manager to support the VCFSE providers and Local Authority Partnership to successfully deliver the RWP programme in Tameside. You will connect with lead partners to provide administrative support around programme delivery, monitoring and evaluation alongside monthly data collection to understand the reach and scope of refugees and asylum seekers supported through this work.



You will provide a professional and welcoming first point of contact for the Refugee and Asylum Seeker network, sharing regular communications and information, connecting the wider network to the RWP Programme, alongside other general administrative duties.

**The main things you will be asked to do in this role:**

- Support the initial implementation of the programme, working alongside the Programme Manager to build strong foundation for the partnership of VCFSE providers and Local Authority partners, this will include diarising meetings, setting agendas, action logs and providing regular updates.
- Work alongside the VCFSE providers to collate monthly data to understand the reach and scope of refugees and asylum seekers supported through this work.
- Collate insight and impact stories from the RWP programme, and support the quarterly monitoring and reporting submissions to GMCA
- Support the grant agreement and contractual arrangements with VCFSE providers within the partnership
- Support with minute taking, room bookings and other administrative tasks associated with the Asylum Seeker and Refugee Network.

**General asks of everyone that works as part of the Action Together team:**

- Support us in our charitable purpose, helping us to achieve our strategic aims and using our values as outlined below to underpin all that you do.
- Behave in a professional manner and adhere to our policies and procedures including safeguarding, health and safety, data protection.
- Be inclusive and work to combat all forms of discrimination and disadvantage, ensuring that the principles of equitable opportunities and social justice are implemented in your work.
- Help us to achieve our strategic aims and priorities by contributing your skills and experience to projects and tasks when required.

# Person Specification

## Refugee Welcome Programme Administrator

### **The ideal candidate for this role will be someone who...**

- Someone with excellent organisation skills and attention to detail, with a good understanding of the VCFSE sector and programme administration, who is passionate about Tameside's communities and is committed to social justice.

The recruitment process (application, interview, and any other activities) are your opportunity to demonstrate the following skills (able to), experience (experience of), and knowledge (knowledge of):

### **Essential – These are things which are necessary for you to be considered for this role:**

- Able to work proactively and independently.
- Able to communicate clearly and accurately in writing.
- Able to communicate professionally in person and over the phone.
- Able to use Microsoft Excel/Word and Powerpoint to a good standard.
- Able to use systems to keep accurate records e.g. membership records, using a database.
- Able to work effectively across multiple teams (both internally and externally)

### **Desirable – These are things which we would actively be looking for in a perfect candidate. You should still apply even if you do not check every item on this list:**

- Experience of working within the VCFSE (voluntary, community, faith and social enterprise) sector.



- Experience of providing programme administration
- Experience of working with public sector officers and officials.
- Experience of using a CRM system to input, monitor, and report on data.

**Additional – These are things which are great additions, and may be used to help us decide between two candidates with similar scoring:**

- Knowledge of the challenges refugees and people seeking asylum face in accessing the support and education they need to settle.

**Personal qualities – These are things which we ask for from everybody who works as part of the Action Together team:**

- Be committed to our values.
- Work and collaborate effectively as part of the wider team.
- Seek opportunities to develop yourself and others.
- Be committed to social justice and equity.

**SUPPORTER**



## Guidance notes for applicants

Read the background information and job description carefully; this will help you to decide whether you want to apply for the job and will also give you the information you need to help complete your application form.

Our shortlisting process will be based on the information that you have provided on the application form; we will not be able to score you on information which you have not provided, and we cannot make assumptions about what you might have done in relation to our requirements.



Take each of the points on the Person Specification, and set out in the relevant section of the application form how you have met this requirement in your previous work – paid or unpaid – and how this relates to the post you are applying for:

- Our scoring system for shortlisting allocates scores of 0-5 for each element of the person specification, based on how you have demonstrated your skills and experience - from 0 where the applicant has failed to meet the criteria as they have not demonstrated the suitable skills / experience required, to 5 where the applicant has fully met the criteria, demonstrating suitable skills and experience with a range of examples.
- In order to be considered for shortlisting, candidates must score a minimum of 2 for each of the essential criteria.
- We operate a guaranteed interview scheme for candidates who consider themselves to have a disability, and who meet the essential criteria. As such, any candidate who declares themselves as having a disability and who scores a minimum of 2 for each of the essential criteria will automatically be shortlisted for interview.
- Remaining candidates will be shortlisted according to ranking of scores. The score required to qualify for interview will depend on the number of roles being appointed to and how highly candidates score overall.

Applications that show how actions have resulted in outcomes will usually score more highly in shortlisting. For example, saying “I have excellent project management skills” will get a lower score than saying “I have good project management skills. An example of this is xyz project. The project exceeded our target of delivering training to 20 community groups in 6 months. My role in this was....”

When filling in the form, think about all aspects of your life experiences – not just paid work. For example, your experiences at school or college, as a volunteer, or in your

home or leisure activities could all contribute to your ability to show us that you meet items on the Person Specification:

- e.g. In running a home, you can demonstrate a range of organising skills, and budget management.
- Being active in a local club or community group may have given you opportunities to learn skills such as teamwork, and communication



# So, what happens next?

If you are still interested in joining the Action Together team, we'd love to hear from you!

Please complete the application form found [here](#), using the guidance above, and submit your completed application via email to [humanresources@actiontogether.org.uk](mailto:humanresources@actiontogether.org.uk)

**The deadline for applications is 9.00am on Monday 6 October 2025.**

Postal applications can also be submitted and these should be sent to:

HR Team  
Action Together  
80 Union Street  
Oldham  
OL1 1DJ

If you'd like to ask us any questions about the job, please call us on 0161 3392345 and ask to speak to a member of the HR Team. Alternatively, you can email [humanresources@actiontogether.org.uk](mailto:humanresources@actiontogether.org.uk) with any questions.

After the closing date all applicants who have submitted a completed application form will be contacted via email to let them know if they have been successfully shortlisted or not.

If you are successfully shortlisted you will be invited to **interview on Thursday 23 October 2025 at our Tameside locality office.**

This will be a panel interview with a task.

**Thank you for your interest in joining the Action Together team.**