

Job Description

Social Prescribing Link Worker-Oldham PCN

Salary: £29,777- £31,364 per annum NJC: Grade 6 SP 19-22	Line Manager: Social Prescribing Programme Manager
Hours: 36 per week (Monday to Friday, occasional evening and weekend work may be required)	Period of contract: Fixed term until 31st October 2024
Location:	Main stakeholders:
Oldham (1 of 5 Primary Care Networks) with	GP's and Primary Care, Local people, volunteers, and
some home working	staff from local Voluntary, Community, Faith and Social
	Enterprise (VCFSE) groups, Officers from partner
	agencies across the PCN and Neighbourhood footprint
	including; OMBC, Oldham CCG, Elected Members, all
	Action Together teams.

Purpose of the post:

- To work as a key part of the established Oldham Social Prescribing Service, as part of an honorary contract with the Primary Care Network and their constituent practices.
- To work alongside people living within Oldham, building on "what matters to me", to coproduce a simple "wellbeing action plan" based on the person`s strengths, needs and preferences, connecting them to community activities and support to improve their health and wellbeing.
- To support people in Oldham to play a more active role in managing their health and wellbeing by accessing community-based provision that improves their community connections & supports them to improve their personal resilience.
- To work closely with Primary Care to bridge the gap between clinical services and social prescribing.
- To manage a caseload of clients referred into the service by health & social care professionals.
- To hold clinics in each of the GP practices to meet with potential clients referred from the practice and carry out home/community visits as required with those clients.

The main things you will be asked to do in this role:

- To develop excellent working relationships and practices with the PCN teams, wider health, and care system and with VCFSE groups to find appropriate solutions for people to improve their health and care, and ultimately reduce the demand on traditional public services.
- To provide a presence within the General Practices constituting a Primary Care Network, including the provision of 'clinics' and other approaches to capture people even before they have reached a GP.
- To provide representation at Network MDTs to pick up and direct new referrals.
- To work alongside practices to proactively identify patients who would benefit from social
 prescribing by, for example, working with clinicians to identify those who may have social as well
 as medical needs.
- To work with the Network to establish a priority group (e.g., people with a particular long-term condition).
- To support GPs to refer appropriately.

General asks of everyone that works as part of the Action Together team:

- Support us in our charitable purpose, helping us to achieve our strategic aims and using our values as outlined below to underpin all that you do.
- Behave in a professional manner and adhere to our policies and procedures including safeguarding, health and safety, data protection.
- Be inclusive and work to combat all forms of discrimination and disadvantage, ensuring that the
 principles of equitable opportunities and social justice are implemented in your work.
- Help us to achieve our strategic aims and priorities by contributing your skills and experience to projects and tasks when required.

Our charitable purpose and values

The Action Together team is vital in achieving the charity's purpose: to maximise opportunities to create positive social change, promote social justice and harness social benefit; and to strengthen the voluntary, community, faith and social enterprise sector.

Action Together's values underpin all our activities. They are ways of working that we will always strive for, and we want to be held accountable to them. Our values should resonate with the perception and reality of working with, and for, us as an organisation.

Our values are to:

Believe it's possible – vision and ideas matter. We have confidence in the power of people and communities, and we strive to release their potential to create the widest possible benefits whilst promoting social justice.

Strengthen others – we work in ways that strengthen people, places and partnerships. We achieve this by working collaboratively, sharing skills and developing relationships between people, groups and agencies.

Be true – we are brave enough to share constructive insight in order to make progress. Our unique insight comes from our connections with, and amplification of, the diverse range of voices of people and groups that we work with.

Person Specification

Social Prescribing Link Worker-Oldham PCN

The ideal candidate for this role will be someone who...

- Understands that the solutions for many of the barriers people face to improving their wellbeing can be found within their community.
- Has the skills, ability, and passion to help people connect with their community to improve their wellbeing.
- Is a skilled collaborator, able to link things up to get the best outcome, and able to proactively seek to develop their knowledge and skills, but who is confident in working alone and can manage a busy caseload.
- Has experience of working with people to identify their strengths and to help them reach their aims.
- Has experience of community based remote working.
- Has experience of developing successful working relationships with partners from other agencies.
- Has experience of managing your own caseload and working autonomously.
- Has a good understanding of the health and social care system and where social prescribing fits in.
- Has a working knowledge of safeguarding practices, information sharing and data protection.

The recruitment process (application, interview, and any other activities) are your opportunity to demonstrate the following skills (able to), experience (experience of), and knowledge (knowledge of):

Essential - These are things which are necessary for you to be considered for this role:

- Experience of person-centred working with clients/ people to identify their strengths and help them reach their aims.
- Experience of community based remote working (evidence of ability to work independently/make autonomous decisions).
- Experience of developing successful working relationships with partners from other agencies.
- Experience of managing own workload/caseload.
- Experience of representing your organisation professionally at partnership meetings.
- Experience of keeping accurate records and using systems to support this, e.g., database/referrals/assessments, etc.
- Experience of using tools that record the difference/impact you have made in your role, e.g., outcomes monitoring, case studies, reports, etc.
- Experience of producing written and verbal reports
- Knowledge and skills to use Microsoft office applications (word processor, spreadsheets, and database) to the level of competence required to support your work

- Knowledge of current safeguarding practice and processes and how to spot, report, and follow up safeguarding concerns.
- Knowledge of current data protection legislation and its implications for data management, confidentiality, and secure data storage
- Ability to work holistically with people to improve their wellbeing, and understanding that everyone has something to give, without exception.
- Ability to engage and motivate others.
- Ability to communicate with diverse audiences/people.
- Ability to form good working relationships with people from a wide range of social, cultural and ethnic backgrounds to enable you to achieve your goals.
- Ability to challenge appropriately where necessary.
- Ability to travel around Oldham in order to carry out the work.
- Knowledge of the health and care system and how social prescribing fits within this
- Knowledge of the barriers that can affect people's ability to improve their health and wellbeing
- Knowledge of the principles of social prescribing and the VCFSE (voluntary, community, faith and social enterprise) sector's role in the programme
- Knowledge of the public sector, and the pressures facing it.
- Knowledge of health inequalities
- Knowledge of physical activity and exercise, and their effects on health and wellbeing

Desirable – These are things which we would actively be looking for in a perfect candidate. You should still apply even if you do not check every item on this list:

- Experience of effectively organising and facilitating meetings
- Experience of partnership working in Oldham.
- Experience of working with particular protected characteristic groups.
- A personal commitment to community action through volunteering.

Additional – These are things which are great additions, and may be used to help us decide between two candidates with similar scoring:

 Ability to speak/understand another language spoken in Oldham communities. E.g., Bengali, Urdu, etc.

Personal qualities – These are things which we ask for from everybody who works as part of the Action Together team:

- Be committed to our values.
- Work and collaborate effectively as part of the wider team.
- Seek opportunities to develop yourself and others.
- Be committed to social justice and equity.

Working with Action Together

As a member of the Action Together team you will also benefit from:

- Flexible working opportunities
- Membership of SimplyHealth
- Ongoing professional development
- Cycle and tech loan schemes

For more information on the work that we do please visit www.actiontogether.org.uk







